



# Add/Drop Deadlines and Procedures

Spring 2022

# ADD/DROP DEADLINES AND PROCEDURES

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# SPRING REGISTRATION TIMELINE

Listed below are the relevant days/times for the Spring 2022 add/drop period. During this time, students may log into Self-Service Banner to add or drop classes according to the dates below.

Monday, Nov. 29 – Tuesday, Jan. 25	<b>On-line Add/Drop Period.</b> Online add/drop will run from 9AM on Monday, November 29th through 11:59 PM on Tuesday, January 25th. Spaces in open courses will be available on a first-come, first-serve basis for all students. Closed courses will have automated waitlists.
Tuesday, January 18	First day of upper level Spring classes.
Monday, January 24	<b>Last day to drop courses without financial penalty (for students registered for less than full-time course load).</b> The ability to drop a course without financial penalty will end at 11:59 on 1/24.
Tuesday, January 25	<b>Last day to add classes online.</b> The ability to add a course will end at 11:59 PM on 1/25.
Monday, January 31	<b>Last day to drop courses without a “W”.</b>

## “PERMISSION ONLY” COURSES

Certain classes (e.g., credited externships, TA positions, independent research, clinics and field clinics) are open to students only by permission of the instructor or via an application process. The course list indicates which classes are “permission only.”

If a student has been chosen for a **clinic or field clinic**, the Office of the Registrar will manually register them for the clinic and its corresponding seminar (where applicable). Some permission only courses have pre-requisite and/or co-requisite courses that must be taken prior to or concurrently with the clinic or field clinic. It is the student’s responsibility to register for the pre-requisite or co-requisite courses during the lottery registration process or add/drop.

If a student has been chosen for a **journal, the Moot Court Honor Society or the ADR Competition Honor Society**, the Office of the Registrar will manually register them for the class. All journals, Moot Court and the ADR Competition Honor Society are *year-long* undertakings; one cannot participate for just one semester; credit is awarded at the conclusion of the academic year.

Students seeking to undertake a **credited externship** should review the application materials posted on the Luminis portal: <https://insidetrack.yu.edu>. Students who have been accepted to a permission required course (prior to lottery registration or add/drop) should leave room in their schedules to be registered for those courses. The Office of the Registrar will manually register students for the externship course and corresponding seminar. If you are registered for 16 credits during the lottery registration process and have not yet been registered for your permission required course, you will be contacted by the Office of the Registrar to drop courses. Students who have not yet been accepted into an externship program prior to lottery registration or add/drop can register for a full course load (and not the externship) during registration. If the externship program approves the placement, the student will be registered manually both for the field placement and the co-requisite seminar.

Students who are appointed as **Teaching Assistants (TAs)** earn one pass/fail credit per semester. If a student has been chosen to be a **TA for the legal writing program**, the Office of the Registrar will manually register them for the credit. Students acting as **TAs for all other courses** can request that the faculty member they are assisting contact the Office of the Registrar via email ([cardozoregistrar@yu.edu](mailto:cardozoregistrar@yu.edu)) to have the student registered. Please review the handbook for policies regarding teaching assistant positions.

Students seeking to undertake an **independent research** project should review the relevant rules set out in the Student Handbook: <https://cardozo.yu.edu/students/student-handbook-policies-and-forms>. Once a faculty member has agreed to supervise a project, the student must obtain the

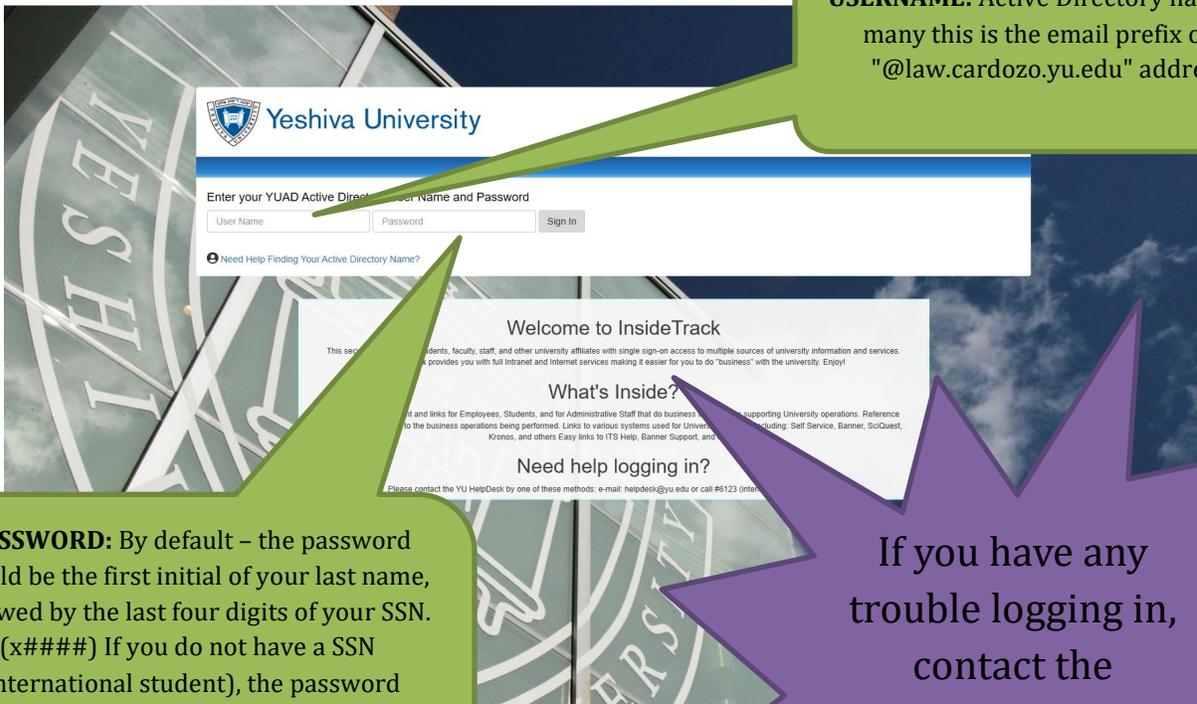
professor's signature on a completed "Request to Pursue Independent Research" form, available electronically here: <https://cardozo.yu.edu/students/student-handbook-policies-and-forms>. The student should then submit the form to the Vice Dean. Once the Dean's Office has approved the form, they will forward it to the Office of the Registrar and the student will be automatically registered for the independent research credit(s).

For all other "permission only" courses, interested students must contact the faculty member directly. The faculty member will inform the Office of the Registrar of who has been accepted into the course, and those students will be automatically enrolled. **If no decision has been made by the time registration starts, students should register for a full course load during registration, based on the assumption that they will not be accepted into the "permission only" course. If a student is later admitted to the "permission only" course, they may add that course and drop a different course without penalty.**

# THE ADD/DROP PROCESS

## LOG INTO INSIDE TRACK TO ACCESS THE BANNER REGISTRATION SYSTEM

To log into Inside Track, visit <https://insidetrack.yu.edu>.

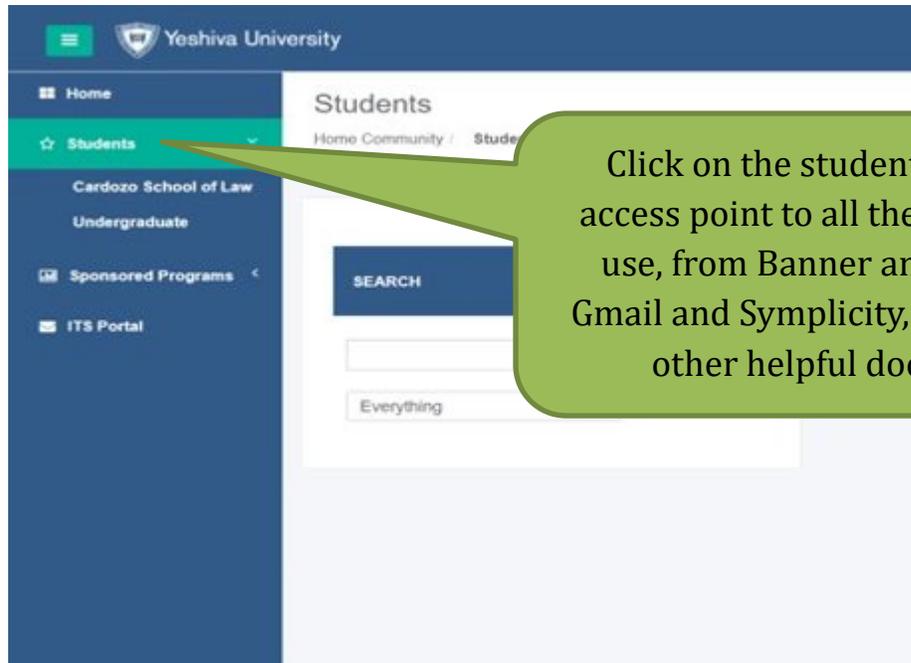


**USERNAME:** Active Directory name (for many this is the email prefix of the "@law.cardozo.yu.edu" address).

**PASSWORD:** By default – the password should be the first initial of your last name, followed by the last four digits of your SSN. (x####) If you do not have a SSN (international student), the password defaults to the first initial of your last name, followed by the last four digits of your BANNER ID.

If you have any trouble logging in, contact the **Student IT Help**

# ACCESSING BANNER SELF-SERVICE THROUGH INSIDE TRACK



## Cardozo School of Law

Home Community / Students / Cardozo School of Law



# NAVIGATING TO REGISTRATION MENU

Personal Information **Student** Employee Services Financial Aid

Search

[RETURN TO MENU](#) [SITE MAP](#) [HELP](#) [EXIT](#)

## Student and Financial Aid

### Need Help?

[CLICK HERE TO EMAIL A REPRESENTATIVE](#)

### [Update Cell Phone Number for Emergency Notification - YU Alert](#)

[CLICK HERE TO UPDATE CELL PHONE](#)

### [Connect to DegreeTrack \(BETA\) - \(Use Your YUAD login or log in through insidetrack.yu.edu\)](#)

Students can view their academic progress, plan ahead, calculate their GPA and consider other majors. Available NOW for undergraduates and students in the Einstein MD, PhD and CRT2(MS) programs, and the Wurzelwiler MSW program. Other programs coming soon!

### Admissions

[Apply for Admission or Review Existing Applications](#)

### Registration

[Check your registration status, class schedule and add or drop classes](#)

### Student Records

[View your holds, grades, transcripts and account summary](#)

### Student Account

[View your account summaries, statement/payment history and tax information](#)

### Clearinghouse Services

[Log on to Clearinghouse web site to order your Official Transcript, obtain letters of enrollment verification, and much more.](#)

### Obtain monthly NJ Transit student pass.

[Log directly on to the New Jersey Transit website.](#)

Under the Student and Financial Aid tab, click on Registration

RELEASE: 8.9.1

Personal Information **Student** Employee Services Financial Aid

Search

[RETURN TO MENU](#) [SITE MAP](#) [HELP](#) [EXIT](#)

## Registration

### [On-Demand Complete Undergraduate \(BA/BS\) Course Schedule for Men \(YC, Sy Syms, UTS\)<-- accessible ON CAMPUS only](#)

Grouped by Subject. Including select Graduate Courses and registration instructions and restrictions where applicable. Please allow a few seconds for the schedule to load.

### [On-Demand Complete Undergraduate \(BA/BS\) Course Schedule for Women \(Stern/Core, Sy Syms\)<-- accessible ON CAMPUS only](#)

Grouped by Subject. Including select Graduate Courses and registration instructions and restrictions where applicable. Please allow a few seconds for the schedule to load.

[CSL Course Selection Worksheet <-- Cardozo students, click here](#)

### Select Term

### Add or Drop Classes

### Printer Friendly Student Schedule

[One Page Display of the Student Schedule](#)

### Look Up Classes

### Change Class Options

### Week at a Glance

### Student Detail Schedule

### Active Registration

### Registration History

### Registration Status

Select "Add or Drop Classes".

RELEASE: 8.9.1

### COVID-19 STUDENT ACKNOWLEDGEMENT

#### Before returning to campus

The novel coronavirus, COVID-19, is a highly infectious, life-threatening disease declared by the World Health Organization to be a global pandemic. COVID-19's highly contagious nature means that contact with others, or contact with surfaces that have been exposed to the virus, can lead to infection. Additionally, individuals who may have been infected with COVID-19 may be asymptomatic for a period of time, or may never become symptomatic at all. Because of its highly contagious and sometimes "hidden" nature, it is currently very difficult to control the spread of COVID-19 or to determine whether, where, or how a specific individual may have been exposed to the disease.

Aware of the foregoing, I am voluntarily returning to Yeshiva University's campus and, if applicable, housing.

I understand that the University has put in place new safety rules and precautions in order to mitigate the spread of COVID-19, which rules and precautions may be updated at any time. While acknowledging that these rules and precautions may or may not be effective in mitigating the spread of COVID-19, I agree to comply with such rules and precautions which may include, but are not limited to, face mask/covering wearing, hand washing, hand sanitizing, and social distancing. I understand that failing to comply with these rules and precautions is a violation of the University's standards of conduct and that failing to comply could subject me to sanctions up to and including expulsion from University and/or University housing. I also understand that campus services may be limited or not available at all, and some services may only be available on-line.

I agree that if I am exhibiting any symptoms of COVID-19 or acute respiratory illness, I will remain isolated and self-quarantine until I have been symptom-free for 24 hours without the use of medication. I also will notify the coordinator of student Covid related illness at covidstudentline@yu.edu. I understand that the University may notify my parents (or other emergency contact I may have provided) if I exhibit symptoms of COVID-19 or otherwise fall ill. I also understand that the University may notify my roommates (if applicable) and other persons I may have come in contact with, if I test positive for COVID-19 or otherwise exhibit symptoms. If I chose to opt-out of contacting parents or emergency contacts or such other persons, I will email covidstudentline@yu.edu. I further understand that if I am in University housing, I may be removed from my room and asked to quarantine and/or isolate elsewhere.

I acknowledge the contagious nature of COVID-19, the fact that it can be difficult to identify in another, and the inherent risks of exposure at the University to those who may be infected with COVID-19. No party related to University (including any faculty, staff, agent, volunteer, or student) has made any representations to me regarding the safety of, or the risks of, returning to campus/housing. I voluntarily assume and accept the risk that I may be exposed to or infected by COVID-19 by returning to the University's campus/housing and that such exposure or infection may result in personal injury, illness, permanent disability, and/or even, in rare cases, death. I understand that the University will not be responsible for any medical or other expenses associated with any injury or loss I (or others) may sustain.

Select a Term:

RELEASE: 8.7.1

You will be required to submit the COVID 19 Acknowledgment statement. Make sure you select the Spring 2022 term before you click "submit".

# ADD OR DROP CLASSES

Prior to accessing the add or drop classes section, you need to have the CRN's for the courses you wish to register for. The CRN's can be found on the course list posted on the Registrar website or in the "look up classes" section of Self-Service Banner (additional instructions in the "look up classes" section).

From this screen, you may perform multiple tasks:

- Drop a course you are currently registered for,
- Add yourself to the waitlist of a closed course
- Register for classes by adding the CRN to the "add classes worksheet" at the bottom
- You must click "submit changes" for any of the above changes to be accepted.

It is recommended that you add any classes you want prior to dropping a course. If, however, there will be a time conflict with a course you're currently registered for and a course you wish to add, you may need to drop the course first. You may also add and drop at the same time.

## Add or Drop Classes

Fall 2021  
Jul 29, 2021 05:01 pm

To add a class, enter the Course Reference Number in the Add Classes section. To drop a class, use the options available in the Action pull-down list. To avoid a duplicate course error, you must submit a web drop before adding another section of the same course i.e. if you are registered for 27927 ART 1052A 311 HISTORY OF ART 2 STAFF TR 1:30-2:45 and you are interested in taking 27928 ART 1052A 331 HISTORY OF ART 2 HOGAN T 3:00-4:15 R 3:45-5:00 you must WEB DROP 27927 submit changes then add 27928.

### Current Schedule

Status	Action	CRN	Subj	Crse	Sec	Level	Cred	Grade	Mode	Title
Registered on Jul 22, 2021	None	15103	LAW	7954	A	First Professional	0.000	Pass/Fail		Arts & Enter...
Registered on Jul 22, 2021	None	15198	LAW	7424	B	First Professional	3.000	Normal		Contract
Registered on Jul 22, 2021	None	15185	LAW	7330	A	First Professional	4.000	Normal		Eviden
Registered on Jul 22, 2021	None	15225	LAW	7603	A	First Professional	2.000	Normal		
Registered on Jul 22, 2021	None	15193	LAW	7577	A	First Professional	2.000	Normal		
Registered on Jul 22, 2021	DROP									

PR Credit Hours: 14.000  
Total Credit Hours: 14.000  
Billing Hours: 14.000  
Minimum Hours: 0.000  
Maximum Hours: 16.000  
Date: Jul 29, 2021 05:01 pm

Select the drop down menu from the "action" column to take an action on a course. You may drop a course you're already registered for or add yourself to the waitlist of a closed course.

### Add Classes Worksheet

#### CRNs

Submit Changes | Class Search | Reset

[ [View Holds](#) | [Change Class Options](#) | [Registration Fee Assessment](#) ]

Add individual CRN's to register for courses. Click "submit changes".

# LOOK UP CLASSES

At the bottom of the add or drop classes page, you will see a “class search” button. If you select “Cardozo Full Session” from the “Campus/College (part of term)” menu, you will see all courses offered by Cardozo for the selected term. You may also search by other parameters like subject (LAW). Click on “section search”.

You can also access the class search function by going to “look up classes” from the Registration menu, selecting the term and then clicking on “advanced search”.

Look Up Classes Fall 2021  
Jul 29, 2021 05:15 pm

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Use the selection options to search the class schedule. You may choose any combination of fields to narrow your search, but you must select at least one Campus/College. All subjects will be displayed, unless you choose one or more specific subjects. Select Class Search when your selection is complete.

**Subject:** All  
 \*Clinical Psychology  
 \*Hebrew Studies  
 \*Talmud  
 Accounting

**Course Number:**   
**Title:**   
**Schedule Type:** All  
 Clinical  
 Field Work

**Credit Range:**  hours to  hours  
**Campus:** All  
 Beren Campus  
 Beren Campus (Online)

**Course Level:** All  
 Continuing Education  
 Doctoral

**Campus/College (part of term):** Azrieli Full Session  
 BHP Full Session  
 Cardozo Full Session

**Instructor:** All  
 Abbott, Ann  
 Abodeshisha, Fayrose

**Attribute Type:** All  
 Blended Course  
 Face to Face

**Start Time:** Hour  Minute  am/pm   
**End Time:** Hour  Minute  am/pm   
**Days:**  Mon  Tue  Wed  Thur  Fri  Sat  Sun

[\[ Week at a Glance | Student Detail Schedule | View Holds \]](#)

Look Up Classes Fall 2021  
Jul 29, 2021 08:08 pm

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[Print This Page](#)

**Sections Found**  
Law

Select	CRN	Subj	Crse	Sec	Cmp	Cred	Title	Days	Time	Cap	Act	Rem	WL Cap	WL Act	WL Rem	Instructor	Date (MM/DD)	Location	Attribute
<input type="checkbox"/>	15240	LAW	5221	A	B	3.000	Introduction to U.S. Law I	M	04:00 pm-06:05 pm	61	33	28	30	0	30	Leslie S. Newman (P)	08/23- 10/11	CSL 205	
<input type="checkbox"/>	15227	LAW	5792	IA	B	1.000	Adv Workshop-Res/Writ-Int'l-I	R	06:10 pm-07:04 pm	8	5	3	20	0	20	Ralph Fabrizio (P)	08/23- 12/20	CSL 1147	
<input type="checkbox"/>	15228	LAW	5792	IB	B	1.000	Adv Workshop-Res/Writ-Int'l-I	T	08:00 am-08:54 am	8	5	3	20	0	20	Julie Interdonato (P)	08/23- 12/20	CSL 936 - 9SEM	
<input type="checkbox"/>	16351	LAW	5792	IC	B	1.000	Adv Workshop-Res/Writ-Int'l-I	T	02:30 pm-03:24	8	5	3	0	0	0	Randa D. Maher (P)	08/22- 12/20	CSL 1147	

You can register for classes from this page by clicking in the check boxes and then “register” at the bottom of the page.

You will see a full list of courses along with the CRN, credits, days/times, room assignments, instructors, and how many seats are left in the class and on the waitlist (see above). The “attribute” column will also give you additional information about the course (i.e. whether it counts as a skills course or fulfills the professional responsibility requirement).

If you click on the CRN and then “view catalog entry”, you can view the course description for the course.

You may register for classes directly from the “look up classes” course list by clicking in the checkboxes in the far left column and then clicking “register” at the bottom of the page. You can also click “add to worksheet” which will bring you back to the “add or drop classes” section and you can submit changes from there. You will see all of your registered courses under “current schedule”. If there are errors (i.e. over 16 credits, time conflict, etc.), they will appear under “registration add error”. Courses listed with a “C” in the far left column of the “look up classes” list are currently closed.

Always print or screen shot a copy of your current schedule that captures the day/time on the top right-hand side of the screen before you exit the page.

# WAITLIST PROCESS

During add/drop, you may add yourself to the waitlists of closed courses. To do so, navigate to “add or drop classes” (see page 10), add the CRN’s to the “add classes worksheet” and click “submit changes”. The course status will appear as “CLOSED-WAITLISTED” in the “registration add errors” section. From the “action” drop down menu, select “waitlist” and “submit changes”. The course status should now appear as “waitlist on <today’s date>”, and the course should now appear under your “current schedule”.

To remove yourself from a waitlist, select “drop” from the “action” menu and submit your changes.

## Add or Drop Classes

Fall 2021  
Jul 29, 2021 08:33 pm

To add a class, enter the Course Reference Number in the Add Classes section. To drop a class, use the options available in the Action pull-down list. To avoid a duplicate course error, you must submit a web drop before adding another section of the same course i.e. if you are registered for 27927 ART 1052A 311 HISTORY OF ART 2 STAFF TR 1:30-2:45 and you are interested in taking 27928 ART 1052A 331 HISTORY OF ART 2 HOGAN T 3:00-4:15 R 3:45-5:00 you must WEB DROP 27927 submit changes then add 27928.

### Current Schedule

Status	Action	CRN	Subj Crse Sec Level	Cred	Grade Mode	Title
Registered on Jul 22, 2021	None	15103	LAW 7954 A	First Professional 0.000	Pass/Fail	Arts & Enter Journal
Registered on Jul 22, 2021	None	15198	LAW 7424 B	First Professional 3.000	Normal	Contract Drafting
Registered on Jul 22, 2021	None	15185	LAW 7330 A	First Professional 4.000	Normal	Evidence
Registered on Jul 22, 2021	None	15225	LAW 7603 A	First Professional 2.000	Normal	Social Media Law
Registered on Jul 22, 2021	None	15193	LAW 7577 A	First Professional 3.000	Normal	Trademark Law
Registered on Jul 22, 2021	None	15207	LAW 7895 A	First Professional 2.000	Normal	Media Law

PR Credit Hours: 14.000  
 Total Credit Hours: 14.000  
 Billing Hours: 14.000  
 Minimum Hours: 0.000  
 Maximum Hours: 16.000  
 Date: Jul 29, 2021 08:33 pm

### Registration Add Errors

Status	Action	CRN	Subj Crse Sec Level	Cred	Grade Mode	Title
Course is closed - 0 Waitlisted . You may waitlist for this course.	Wait List	15171	LAW 7790 A	First Professional 1.000 3	Grade HP/P/LP/F	Advanced Legal Research

### Add Classes Worksheet

CRNs

## Add or Drop Classes

Fall 2021  
Jul 29, 2021 09:07 pm

To add a class, enter the Course Reference Number in the Add Classes section. To drop a class, use the options available in the Action pull-down list. To avoid a duplicate course error, you must submit a web drop before adding another section of the same course i.e. if you are registered for 27927 ART 1052A 311 HISTORY OF ART 2 STAFF TR 1:30-2:45 and you are interested in taking 27928 ART 1052A 331 HISTORY OF ART 2 HOGAN T 3:00-4:15 R 3:45-5:00 you must WEB DROP 27927 submit changes then add 27928.

### Current Schedule

Status	Action	CRN	Subj Crse Sec Level	Cred	Grade Mode	Title
Registered on Jul 22, 2021	None	15103	LAW 7954 A	First Professional 0.000	Pass/Fail	Arts & Enter Journal
Registered on Jul 22, 2021	None	15198	LAW 7424 B	First Professional 3.000	Normal	Contract Drafting
Registered on Jul 22, 2021	None	15185	LAW 7330 A	First Professional 4.000	Normal	Evidence
Registered on Jul 22, 2021	None	15225	LAW 7603 A	First Professional 2.000	Normal	Social Media Law
Registered on Jul 22, 2021	None	15193	LAW 7577 A	First Professional 3.000	Normal	Trademark Law
Registered on Jul 22, 2021	None	15207	LAW 7895 A	First Professional 2.000	Normal	Media Law
Wait List on Jul 29, 2021	None	15171	LAW 7790 A	First Professional 0.000 3	Grade HP/P/LP/F	Advanced Legal Research

PR Credit Hours: 14.000  
 Total Credit Hours: 14.000  
 Billing Hours: 14.000  
 Minimum Hours: 0.000  
 Maximum Hours: 16.000  
 Date: Jul 29, 2021 09:07 pm

# WAITLIST NOTIFICATIONS

Cardozo utilizes an automated wait list system. Using the instructions on the previous page, students will be able to add their names to the online wait lists of any closed courses they would like to have a chance to take.

**When a seat in the closed course becomes available, Banner will automatically send a notification email to let you know that you have 30 hours to sign onto Banner and add the class.** It is important that you check your Cardozo email on a regular basis so that you will be able to see if you've received this notification. The email will be as follows:

Congratulations,

You are now able to register for

29304 LAW 7424 A Contract Drafting

Your spot is being held for 30 hours (subject to the last day to add a class) after which time your spot will no longer be available to you and you will have to re-register for the wait list. So please log on to MYYU soon.

You must take action before:

10-AUG-2018 04:01 AM EASTERN TIME

As always we are here to assist you with anything you may need, or any questions you may have.

Sincerely,  
Office of the Registrar

Note that this email is the **ONLY** notification that you will receive from the Registrar regarding the availability of a seat in a class with a waitlist. It is important that you pay special attention to the deadline listed in the email.

**Cardozo students who utilize the waitlist will be offered seats in the order that they added themselves to the list, within their priority category.** 3L and LLM students have registration priority over 2L students. So, for example, if a 2L student added his/her name to the waitlist for a course, and then two 3L students later added their name to the waitlist for the same course, the 2L student would be third in line to receive a space in the course should one open up. However, if a second 2L then added his/her name to the list, the first 2L would still be third in line to receive a space in the course because s/he was the first to do so within his/her priority category.

Here are some other things to keep in mind when utilizing the wait lists:

- 1) It is VITAL to make sure that you do not have registration holds on your records. Registration holds will prevent you from registering for classes as well as placing yourself on the waitlist.
- 2) You will receive ONLY one email notification of an available seat in a class. You MUST be sure to check your email on a regular basis, or you will miss the chance to get a seat from the waitlist. If you miss your chance, you can place yourself on the waitlist again, but your priority will be lower... you'll be last in line within your priority category.
- 3) Receiving the email notification does not mean that you are registered for the course. You will need to log into Self-Service Banner, navigate to the "add or drop classes" page and register for the course by selecting that option in the "action" column and submitting your changes. This must be done within the timeline stated in the email notification. If you do nothing, you will lose your spot.
- 4) MIND THE TIME! You will have 30 hours to respond to a waitlist notification. If you accidentally drop the course during this time, you will lose your seat and it will go to the next person on the waitlist.
- 5) Cardozo can't be responsible for undelivered or unread notification emails. Emails will be sent from [registrar\\_waitlist@yu.edu](mailto:registrar_waitlist@yu.edu). It is highly recommended that you add this address to your "Trusted Senders" or "Safe Senders" list if your email service allows this. It will help to prevent notifications going to the "Spam" folder.
- 6) BE KIND TO OTHERS! If you are no longer interested in a course that you have waitlisted for, please drop the course. This will help ensure that another student in line has a better chance of being placed.

# ADD/DROP FAQ's

## **How many credits can I register for during add/drop?**

Students can register for up to a maximum of 16 credits/semester.

## **How do I know if a class is open or closed?**

You can check the class enrollment in Banner by clicking on “Student and Financial Aid”, “Registration”, “Look Up Classes” and then selecting the term. The best way to search for all of Cardozo’s course offerings is by subject (LAW) or by selecting “Cardozo Full Session” from the campus/college/part of term menu, but you can also search by day/time, course number, or instructor. The “Act” column tells you how many students are in the class, and the “Rem” column tells you how many seats are open.

## **Can I ask a Professor for permission to be added to their closed course?**

No. The only way to gain admission to a closed class is to add your name to the online wait list for the course. *Professors cannot give permission to enroll students in classes that are closed.*

## **I have been offered a seat in a class off the wait list, but I no longer want to take it. Do I have to add the class?**

No. Adding your name to a wait list does not obligate you to add the class should you be offered a seat; however, if you no longer wish to be on a waitlist, you should log back on to Self-Service Banner and drop the course.

## **If I’ve received a notification that a seat is available in a class I was on the waitlist for, does that mean I’m automatically registered for it?**

No. You will have to log into Self-Service Banner and follow the instructions on page 10 to register for the course.

## **I am having trouble accessing Banner. What should I do?**

Please contact the Office of the Registrar via email at [cardozoregistrar@yu.edu](mailto:cardozoregistrar@yu.edu). That office will troubleshoot the problem and elevate the issue to IT if they cannot resolve it. When emailing the Registrar’s Office regarding a Banner issue, please provide screen shots of the error you are receiving and your student ID number.

## **What should I do if I have a hold on my account?**

If you have a hold on your account, you will not be able to add or drop classes. To clear a financial hold, please contact [clfinaid@yu.edu](mailto:clfinaid@yu.edu).

## If You Require Assistance...

If you require assistance with course planning, you should contact the Office of Student Services and Advising by emailing [cardozostudentservices@yu.edu](mailto:cardozostudentservices@yu.edu).

If you encounter any problems with registering via the **Banner website**, you should contact the Office of the Registrar by emailing [cardozoregistrar@yu.edu](mailto:cardozoregistrar@yu.edu).

If you have issues logging into Inside Track, please contact the ITS Help Desk at [helpdesk@yu.edu](mailto:helpdesk@yu.edu).

If your question concerns a **financial hold**, you should contact the Office of Student Finance by emailing [clfinaid@yu.edu](mailto:clfinaid@yu.edu).

These offices are open between 9:00 a.m. and 5:30 p.m. Monday - Thursday and 9:00 a.m. - 2:30 p.m. on Fridays.